### Vertex Dr

#### THE CLIENT GUIDED JOURNEY

JUNE 8-9, 2017 | VERTEXDR CLIENT FORUM

ANGELO PERROTTA, Vice President Application Design CARYN KLECKOWSKI, Director Project Management & Client Implementations

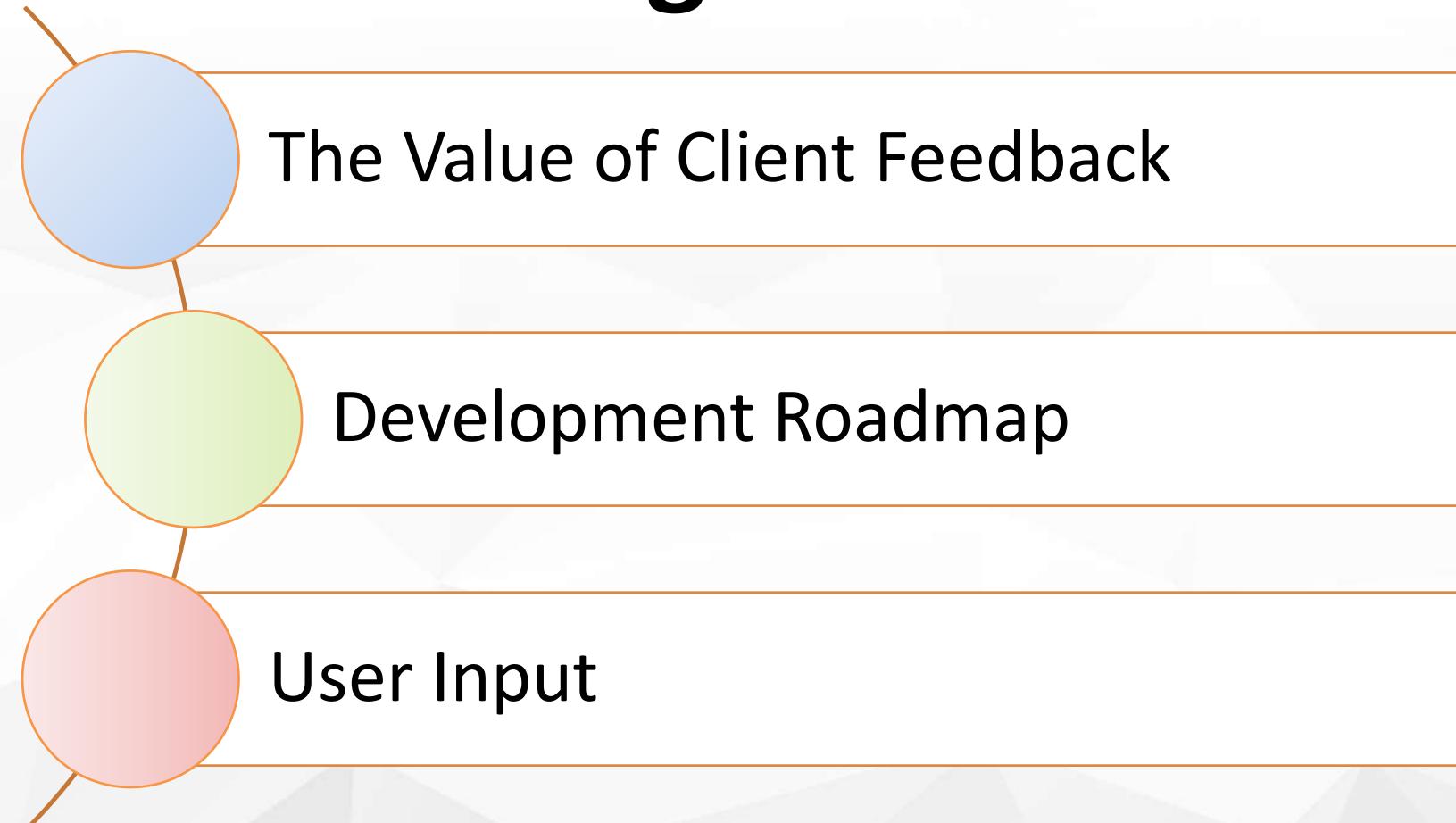
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THANK YOU

# The Client Guided Journey Agenda



### Client Feedback – Your Input is Crucial!

- Users have hands-on knowledge
- Setting priorities
- Assistance with scope and beta testing



#### Enhancement Planning

Regulatory
Guidelines &
Govt Mandates

Client
Enhancements

Meridian
Initiatives &
Enhancements

MIPS/ MACRA

- Mtrak
- User Groups
- Beta Testing

- Workflow Automation
- Industry Trends
- Associate Suggestions

#### SP5 Enhancement Statistics

- 65 Total System Enhancements
- 30 Client Enhancements
  - 46% of all Enhancements!
  - 33% Received at 2016 Client Forum
- 5 Regulatory
- 30 Meridian Internal

## 2016 Client Forum Enhancements Implemented

- ✓ Mobile Devices: Visibility to provider schedules
- ✓ Patient Email Added to Check-in Screen
- ✓ Future appointments button available in RX Writer and in the Posting area
- ✓ Out of Office reply for EMR messaging
- ✓ Summary report of patient flow steps who/when/duration
- ✓ Signature Pad Development
- ✓ Client Center Integration into VertexDr
- ✓ Link to NPI Website from within VertexDr
- ✓ Faxing of HCFAs out of system
- ✓ One mail merge template where signature for Providing physician on the Encounter will auto-load

### Vertex Dr Development Cycle



#### Development Roadmap for SP6

Mobile Enhancements Work List Queue for Cancelled & No Show Appointments

Automate
Sending of
Visit summary
via Patient
Portal

Integration of Direct Messaging Directory

Client Forum
Enhancements



















Mail Merge Formatting Automation of CCDA

Regulatory
Changes as
Required

Statement Format Redesign



### Do you have a VertexDr Enhancement Idea?

- Forum User Group
- Submit Information Form
- Respond to Forum Survey
- Enter an Mtrak



#### Presentation Available Post Forum





### THANK YOU!

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